

Client Testimonial Form

Customer Name: _____ Wally Hurst _____

Salesperson: Dean Jacobsen _____

Date of First Sale: September 2019 (?) _____

How did you hear about ICA: At the International Living Conference in Quito, Ecuador _____

What do you like most about working with ICA: Dean is the reason we have bought from ICA. He is smart, personable, and nothing like a high-pressure salesperson – which we despise. He is also funny, and we know he has us in mind with every opportunity he presents to us. We appreciate his help and his letting us know when a good investment is available.

What has ICA done well to make working with them hassle-free: Dean is always courteous, polite, and professional in his dealings with us. His knowledge and attention to detail is unmatched, and we always like hearing from him, whether we purchase coins or not.

What do you think ICA can improve on: I think they're doing everything right at present. I would like to see an online newsletter though, alerting me to new opportunities and news of increased values in particular items, perhaps.

By signing below, I acknowledge that International Coin Alliance (ICA) may have the rights to use my testimonial in any form of advertisement for the office (i.e., brochures, website, social media, etc.)

Client Signature **Wally Hurst**

Date: July 29, 2021