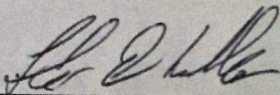


Customer Name: Thomas Mainella

Salesperson: Keith Jacobsen and Al Mignone

Date of First Sale: June 12th, 2019

I never heard of the company until I met Al Mignone and Keith Jacobsen while on a vacation in Costa Rica in 2019. I had attended a conference that they were also at, and they taught me a tremendous amount of information about what the ICA is, as well as the history of what they sell. I was instantly intrigued and was ready to add some more value to my portfolio. The ICA allows myself and others to find new ways to invest. Instead of investing in stocks, for example, I am now able to invest in the interesting products of the ICA that will never lose value. The customer service of the ICA goes above and beyond. They contact me any time they find a coin that is new and interesting and that I may like. If I don't like something that they recommend, I never feel pressured into the purchase. Al and Keith are also conveniently available to reach through emails, calls, and text messages, which makes it very easy for me. Because it is apparent that they care about their customers, we have even been able to build a friendly bond, while also keeping it professional. I have been extremely satisfied and appreciative of their efforts. They are continuously working with me to increase the value of my portfolio so that my family can be taken care of in the future. I do not think there is anything for the ICA to improve on, you know what they say... "Don't fix something that isn't broken".

X 

Thomas Mainella

August 3rd, 2021
